

Pet Agents Handout

Pet travel from the USA to the UK

Calling all pet agents – you can now book direct with Virgin Atlantic Airways. Take advantage of our renowned flexibility and together we can offer a fantastic service to all pets travelling to the UK.

We are able to welcome cats and dogs on board Virgin Atlantic Airways from a variety of USA gateways Monday through to Friday:

Boston	VS012	Newark	VS002
Chicago	VS040	Orlando	VS016 (Mon – Thurs only)
JFK	VS046	San Francisco	VS020
Los Angeles	VS008	Washington	VS022
Miami	VS006		

Please note that during USA and UK public holidays, we are unable to carry pets on board our flights. Also during the period 1st June until 30th September, we do not carry pets from Miami or Orlando to the UK. The above flight numbers are subject to change, therefore it is advisable to check at the time of booking.

We are only able to carry cats and dogs that have fully completed the UK Government Pet Travel Scheme. This means that all pets would travel with correct documentation needed for the DEFRA check in the UK.

We do not carry pets going into quarantine. All pets travelling will terminate their journey at Heathrow or Gatwick – we do not transit pets to other UK destinations.

All pets arriving into the UK are met by our pet team and they will be transported (to the Animal Reception Centre to await the check by DEFRA) in a dedicated heated/air-conditioned vehicle.

Once your pets are in the UK, you can either opt for Virgin Atlantic Cargo to handle all processes (including customs clearance) or we can hand the paperwork to your local agent.

There are UK charges to pay and the cost is determined by who clears the pets in the UK. For a breakdown of these charges, please call the number below.

It doesn't take a detective to see what a great partnership this could be, so call Virgin today on 1 800 828 6822 to find out more. Our experienced team await your call.

